

# DON'T BE A VICTIM OF PHONE FRAUD



A MESSAGE FROM THE  
LANGLEY CITY  
**CRIME**  
PREVENTION  
TASK GROUP

**In 2020, there were more than 40,000 victims of fraud, costing Canadians more than \$106 million. Protect yourself from scammers especially this tax season!**

**Here are a few useful tips to combat phone fraud:**

**Don't be afraid to say no**

If a telemarketer tries to get you to pay for something, don't send them money right away. Ask for information in writing.

**Protect your personal information**

Beware of callers asking for personal information such as address, social insurance number, or banking information. If they called you and are asking for personal information, chances are that they are scammers.

**Beware of CRA scam calls**

This tax season, calls from the Canada Revenue Agency are common. However, the CRA will never:

- Threaten you with arrest
- Use aggressive and threatening language
- Ask for payment through Interac e-transfer, prepaid credit cards or gift cards

**Take your time**

Scammers often use deadlines to get you to act immediately. Don't feel pressured to respond or decide. Ask for a call back number and do your research afterwards.

**Report Fraud**

If you received a call, email, or mail that you think might be a scam, contact the Canadian Anti-Fraud Centre at 1-888-495-8501 or at

[www.antifraudcentre-centreantifraude.ca](http://www.antifraudcentre-centreantifraude.ca)